

Booking Terms and Conditions for Non-Residential Day Events

Arrival and Departure

Please confirm with the booking team your time of arrival and departure and any special requests.

Payment

Bookings are secured with a non-refundable, non-transferable deposit.

Rydal Hall accepts payment by BACS, debit / credit card, cheque or cash. Please quote your booking reference on all payments sent and send an email to confirm the payment.

Full payment must be made 6 weeks prior to arrival. Invoicing is by prior agreement only. Quoted prices include VAT at the prevailing rate.

Cancellation Charges

Less than 6 weeks before arrival: 50% of full rate.

Less than 4 weeks prior to arrival: 75% of full rate.

Less than 2 weeks prior to arrival: full price.

Payment and acceptance of a deposit constitutes a legally binding contract. All cancellations must be submitted to the Bookings Office in writing or via email. We reserve the right to re-let.

There are no refunds or reductions for no shows.

Car parking.

Please ensure all your guest have a parking pass displayed in their car which are available from Reception

Smoking

Smoking is not permitted within any of the buildings on the premises.

Insurance

Rydal Hall advises guests and groups to take out insurance to cover their stay in the event of cancellation.

Liability

The company and its employees cannot accept liability for loss or damage to any property belonging to any person or organisation whilst on any part of the site.

Recycling

As part of our environmental policy we request that guests help us in our recycling. There are recycling bins near the coffee station.

Drones

The use of drones is not permitted anywhere on Rydal Hall property or within the grounds.

Complaints

In the unlikely event you are not satisfied, please let Reception know immediately so that we can do our best to resolve the situation.

Data Protection

Rydal Hall does not share guests' personal information with any third party. Data collected from guests in connection with their booking will be retained in accordance with the current Data Protection legislation.